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# VISIONEERING -Applications to Human Issues in Data Fusion

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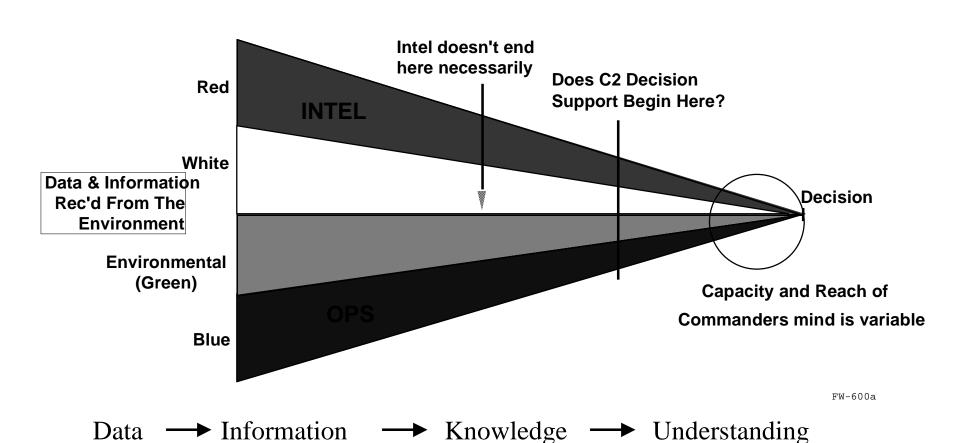
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# Data Fusion: Transforms Data into Information and Knowledge

The Key is Seamless FLOW to the Commander - A Person Our "Boxes" can become artificial restrictions to the Flow





## **Fusion Success Requirements**

To develop a successful Fusion process (automated or manual) a good understanding of the following is required:

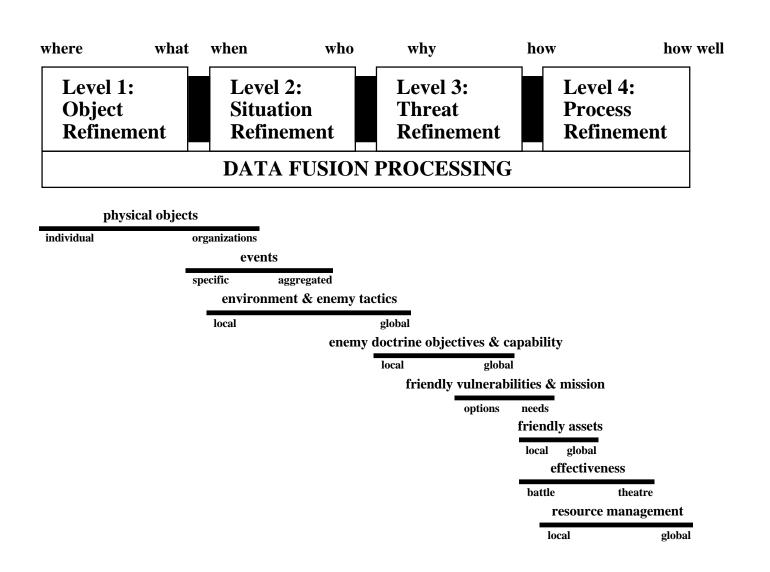
- 1. Physics of the Sensor/Collector AND the Phenomena
- 2. Data Fusion Processes
- 3. Warfare Mission Area
- 4. Customer/User

**Acknowledgment: Capt W. Walls** 



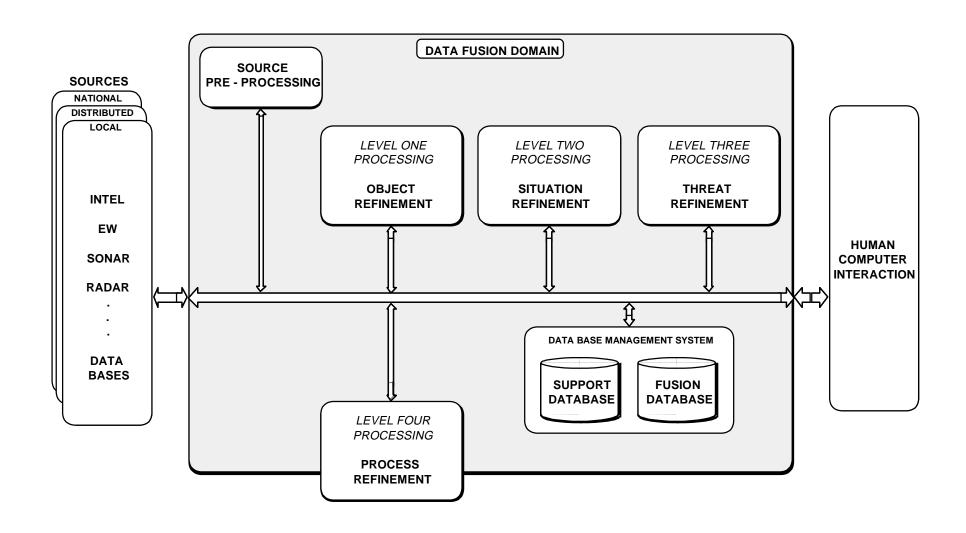


### DATA FUSION: MULTILEVEL INFERENCING





### DATA FUSION PROCESS





### **ROLE OF DATA FUSION**

#### **SOURCES**

#### **NATIONAL**

#### **DISTRIBUTED**

#### LOCAL SENSOR DATA

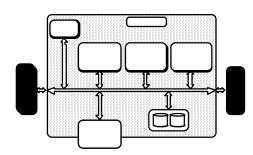
- SONAR
- RADAR
- EO/IR
- ESM
- ETC.

#### **QUALIFIED DATA**

- ANALYZED
- EVALUATED
- FUSED
- HUMAN INPUT

#### **REFERENCE DATA**

- ARCHIVAL
- A PRIORI
- TECHNICAL
  - EMITTER CHARACTERISTICS
  - PLATFORM CHARACTERISTICS
- ETC.



#### HUMAN COMPUTER INTERACTION

- HUMAN INPUT MANAGEMENT
- DISPLAY CONTROL
- PROCESS CONTROL
- DECISION AND ANALYSIS SUPPORT



### The "Human Problem"

- In Visioneering the CCOF Fusion and Broader Analysis Functions Are Transparent
  - **♦** The dependence of the overall C² and execution processes on fusion and analysis is not evident
  - **♦** Their importance is minimized
- **■** Conceptually and Technically

Operations - Technical Boundary Issue





# Fusion as a Factor in "Real Life" Decisionmaking

- Real Life = High Stakes, organizations, action-feedback, training
- **■** Emphasis on Descriptive vice rational or prescriptive
  - **♦** Meta-cognition strategy selection
  - **♦** Sequential vice comparative/analytical decisions
  - **♦** Satisficing & the role of heuristics
  - **♦** Stress effects
- **■** Humans Use 2 Key Strategies
  - **♦** Recognition Primed Decisionmaking(RBD)
  - **◆** Explanation Based Reasoning (EBR)



### Recognition Primed Decision Strategy

(Klein et al)

- **■** Focus on situation assessment vice response
- **■** First option considered is usually workable
- **■** Serial vice comparative, generation of options
- Satisficing not optimal
- **■** Reliance on mental simulation not analysis
- **■** Progressive deepening of selected option
- **■** Creates expectancies



# **Explanation Based Reasoning Strategy**

(Pennington and Hastie)

- Construct stories (causal models) to explain events and event relationships
- **■** Decisionmakers <u>reason about the evidence</u>
- **■** Evaluate possible explanations for
  - **♦** Consistency
  - **♦** Completeness
  - **♦** Plausibility
- Make explicit assumptions that must be accepted



# **Boundary Issue**

- Data Fusion Requirements Derived
- Systems Development and Evaluation (Particularly at Higher DF Levels) Needs to be Derived from Measures of Merit of Importance at the Operator Level
  - ◆ Specifically, "What Matters in Making a Decision"

I.E. Operators MUST Work With the Technical Fusion People During the Fusion Requirements Phase <u>AND</u> the Measure of Effectiveness Phase



## "Trust" Within the Process

Fusion Can't Be Done Perfectly - So We Must Address "Satisfactory" Levels of Quality in a Context of Decision Support to an Operator in a Mission Environment

The Test and Evaluation Issue Goes to the Heart of Trust in the Data Fusion Process and Trust in the Automation of the Process. The Decision Maker Must *Understand* and *Believe* the Process and the Product

In Today's Information Environment Wrestling with this Issue is a Important



## **Stress and The Fusion Process**

- **Stress (High Arousal) Causes** 
  - **♦** Work Pressure
  - **♦ Performance Pressure**
  - **◆** Environmental pressure
- **■** Effects Observed
  - **♦** Hyper-vigilance (impulsiveness)
  - **◆ Intolerance for ambiguity**
  - **◆ Tunnel Vision**
  - **♦** Forgetting Secondary tasks
  - **♦** Reduced communication
  - **♦** Short-term memory degradation
  - **♦** Conceptual Rigidity



# The Human Factor in the Data Fusion Process

- Fusion Is a Fundamental Human Process in Decision Making
- As a Community We Must Understand Decisionmaking in Making Better Fusion Tools
- Need to Know More About
  - **♦** Strategies
  - **♦** Biases
  - **♦** Stress
  - **◆** Culture
- **Need Better Models**
- Need Measures of Merit (MOPs, MOEs, MOFEs)



# Why Is This Knowledge Important to Our Understanding

- **■** Bounded Rationality (Simon)
- **■** Hueristics and Biases (Kahneman and Tversky)
  - **♦** Framing
  - **♦** Availability
  - **♦** Anchoring
  - **♦** Confirmation
  - **♦** Order Effects Primacy/Recency
  - **♦** Representativeness



## **Bias Examples**

### **■** Primacy/Recency

- **♦** Hypotheses Formed Early May Lead to a Confirmation Bias
  - Information/Product which confirms the initial hypothesis is sought out
  - Confirming evidence is considered more conclusive than dis-confirming evidence
- **♦** Hypotheses Formed Late May Result in an Availability Bias

### **■** Framing

♦ Significant Shifts in Preference Occur When an Outcome Is Framed As a Loss Rather Than a Gain

How Fusion Process Automation Interfaces to This Decision Process Can Be a Major Factor in Its Success or Failure



# Approach

- **Set Standards for Trust**
- **■** Invest in Decision Research and Fusion Interaction
- Establish Categorization and Classification of Failure Modes
- Involve the Operator Operators Must Take A Stand
  - **♦ What Level of Failure is Acceptable**
  - **♦** What Problems are Really Critical
  - **♦** What Error Budget can be Accepted
  - **♦** How Can Fusion Best Impact Their Decision Process